

# Keystone University Training

Keystone University is comprised of a series of specialized educational programs designed for Keystone staff and preferred partners. Developed by our management team and strategic partners with expertise in mortgage default and the real estate liquidation process, our programs are designed around aligning goals with client portfolio metrics. Keystone applies the latest in industry resources, tools and technology to ensure our training courses are relevant to the current default market.



## Internal Staff Training

An essential element of our staff education is mentor training. Staff members are teamed with a seasoned supervisor to receive one-on-one instruction along with a real-life approach to daily client service operations. Combined with classroom training and supplemental resources, Keystone employees receive a well-rounded review of company procedures and management expectations. Ongoing meetings and training allows us to ensure that properly established client directives align with the current status of the default industry and real estate market.



## External Partner Training

Keystone routinely presents educational training programs online, in-house and at industry conferences and seminars. These programs have been designed to provide our premier partners with an in-depth understanding of Keystone processes, procedures and client requirements. At industry events, attendees have an opportunity to meet members of our training staff and to receive updates on the latest in technology and market trends. We strive to provide an effective educational resource filled with tools to increase efficiency and productivity by linking client and partner needs.

*To obtain additional information on Keystone University training sessions, to learn what you can gain and how you can Keystone your portfolio by partnering with us, contact [CustomerService@keystonebest.com](mailto:CustomerService@keystonebest.com).*

**Keystone**  
ASSET MANAGEMENT

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